

## FESTIVAL SHOP

### TEAM TITLE

Shop

### TEAM CO-ORDINATOR

Lorna Garratt and Emma Gibson

### PLACE & TIME REQUIREMENTS

Thursday through to Monday for a total of 20 hours.

### NUMBER OF VOLUNTEERS IN TEAM

The Shop Team has approximately 50 core volunteers.

### PURPOSE OF TASK (RELATIONSHIP TO THE FESTIVAL)

The Festival Shop sells artist CD's, tapes, books and other products.

### CONCISE DESCRIPTION OF DUTIES & RESPONSIBILITIES

The Festival shop sells artist CD's, tapes, books and other products. The shop team need experience in using cash registers and EFTPOS machines. The shop is a very busy team and the positions are best suited to people with common sense, good problem solving skills and good customer service skills.

### BASIC QUALIFICATIONS

This position is well suited to someone who likes working with others in a busy area with lots of laughter and fun. Cash register and EFTPOS skills are well regarded but we can provide the training to someone who is literate, numerate, has good people skills, good communication skills, patience, lateral thinking skills and is quick learner.

### SPECIAL SKILLS OR TRAINING REQUIRED

The Shop Team meets prior to the festival to train on the cash registers, EFTPOS machines, and the other systems within the shop

### ORIENTATION REQUIREMENTS

We encourage all Shop Team members to attend the Volunteer orientation day on the Sunday before the Festival begins.