

STEWARDS

TEAM TITLE

Stewards

TEAM CO-ORDINATORS

Michael Searle and Ronis Chapman

PLACE & TIME REQUIREMENTS

Wednesday 8am through to Tuesday morning

NUMBER OF VOLUNTEERS IN TEAM

There are approximately 110 members of this team

PURPOSE OF TASK (RELATIONSHIP TO THE FESTIVAL)

Patrolling and reporting of safety, crowd and security issues to ensure the smooth operations of the festival.

CONCISE DESCRIPTION OF DUTIES & RESPONSIBILITIES

The Stewards team patrol and monitor the activities being conducted around the festival site, to ensure the safety and well being of festival goers. The Stewards team provide crowd control, and perform trouble shooting and problem solving.

This includes, but is not limited to:

- Checking wristbands
- Checking photo ID of potential underage drinkers
- Managing internal gates
- Attending to emergencies
- Being responsible and not abusing power

BASIC QUALIFICATIONS

Good people skills, problem solving and troubleshooting. First Aid certification is highly desirable, formal security qualifications or experience in crowd marshalling at other events is also highly desirable. Stewards must be over 18.

SPECIAL SKILLS OR TRAINING REQUIRED

Stewards team members must be familiar with emergency procedures and festival procedures as outlined in the Stewards manual. The Stewards coordinator will test the knowledge of team members before rostering them. Team members must also be able to operate the two way radio system (training can be provided).

ORIENTATION REQUIREMENTS

Stewards team members are encouraged to attend any pre-festival training sessions that are organised, and the Volunteer Training and Orientation Day held the Sunday prior to the festival.